

USA Swimming Registration / Membership Committee Minutes

February 11th, 2026 - Virtual Meeting

Present: Angela Monty, Laurie Benton, Lisa Olack, Tracy Meece, Makenzie Royal, Nicola Formon, Loren Fischbach, Vanessa Brewer, Nicola Formon, Susan McDonald

Absent: Nick Weiner, Harper Freeman Kiran Jayasinghe

Guests: Eric Stimson, Denise Thomas, Julie Ferrara

Call to Order: Angela called the February 11th, 2026, meeting of the Registration / Membership Committee to order at 1:04 PM.

Conflict of Interest Disclosure:

AGENDA

1. Call to order
2. Approve Agenda
3. Approve Meeting Notes – (January 14, 2025)
4. SWIMS 3.0 Updates/Releases – Eric
5. National Age Group Records Follow-up – Eric
6. Follow-up On New Projects for the Committee
 - a. Meets Workflow Best Practices
 - b. Mentoring Plan Status Updates
 - c. Topic Selections for Lunch n’ Learn Session, Thursday, February 26 at 1:30 p.m. (MT)
7. National Meet Recon – Open Water National and Junior National Championships, April 2-4, Sarasota,FL
8. Upcoming Meeting Dates
9. Announcements
10. Adjournment

Discussion:

- Agenda and Meeting Notes approved
- Identity management has changed
- Bugs are getting worked out while we build tools to fix
- New USA Swimming app has been published, waiting for approval
- We will send out notification when everyone should update

- New app will point to the new identity server, all passwords and usernames linked again
- Big plus from identity change is we're not getting kicked out of SWIMS every 5 minutes
- MFA continues to be email only for now
- Big change in reporting – switched to Kendo reporting
- Change is in pipelines on the backend, not really on what you see in reporting
- We've moved over to Snowflake, one of the best data warehouses for speed and functionality
- Now, e.g. the times report runs in fraction of the time it used to
- New app in beta-mode, we have the beta-testing group – it is free to join
- Beta-test group includes athletes, officials, volunteers – more than 400 people in it
- Some work happening externally with 3rd parties to try to improve their experience and our ability to work with them; this should trickle down to improved experiences with users/clubs
- Good mutual work happening with Team Unify, Commit, Captain, Sotopia
- User error one problem with new logins – contact info wasn't confirmed before system update, or confirmed contact info folks no longer have access to...
- Updating this info is not so quick and easy, for the moment it requires more manual work
- Some folks have swims@usaswimming.org on spam list – this prevents email arrival
- Also being moved to Junk folder affects how the emails arrive in the inbox
- Some have mailbox full or blocked, or a typo in the email address
- If you are locked out, this is temporary – just wait for it to drop off
- Validating identity is one big pain point, it is work in progress to prevent that from happening
- Not sustainable to fix every individual, but we are able to get folks back in “in an emergency”
- Working hard for the bulk fix
- New app currently in review for approval, but not ready yet
- When app officially changes, app should tell you that you need to update
- We will also send out a notification when the app is ready
- If a member can't login and needs to complete APT, they can go straight thru to the Center for Safe Sport training to complete – it will link to SWIMS account with proper email
- Leave those time validations as-is if there is a mismatch for a long last name, e.g.
- Don't delete any time validations
- The only reason why a time won't upload from a session is if it already exists in same session
- Any time a result is in a file and the appropriate session is checked, it will export
- Times recon is working
- National age groups records still pending
- Angela proposed we work as a group to create simplified educational checklists to share with clubs for best practices for meet workflow – pre and post-meet expectations, etc to make hosting a meet easier and more streamlined
- Susan mentioned they have a document to help with planning
- Angela asked for volunteers to help with that project, Susan and Tracy agreed
- Mentoring Plans – ensuring everyone has opportunity to network and build relationships
- Some talking points and questions collected to ensure all info is consistent
- Make groups for mentoring – those that are in a LSC of similar size, same attributes, etc
- Include in the mentoring; ways to help each other, using each other's resources, have a backup for when recon has to get done and life situations make it challenging
- Use fellow LSC's as opposed to training a person who will only do it once in a blue moon

- Get mentoring groups together, make connections
- Lunch and Learn topic ideas included Team Unify, J-Son files, new club process tutorial
- Possible pending change to new club process for existing clubs
- Big challenge is getting education out to clubs – what do teams and parents see in SWIMS and how can we help them thru that. Possibly the next Lunch and Learn topic..?
- Testing accounts are a possibility, but they go to a stage to the testing environment, not live
- Refund tool temporarily down, will be restored soon
- Wednesday, 25 February at 1 PM for next Lunch and Learn
- National Meet Recon Open Water Nationals and Junior National Championships 2-4 April in Sarasota, Vanessa Brewer volunteered to do
- Next Registration / Membership Committee Meeting will be 10 March, 1:00 p.m. (MT)
- Then, following meeting is scheduled for 1 April at 1:00 p.m. (MT)

Adjournment: Angela adjourned the 11 February 2026 meeting of the Registration / Membership Committee at 2:02 PM.