

LSC Resources

RESOURCE LIST – updated August 2025

AMERICAN DEVELOPMENT MODEL	Team Services – teamservices@usaswimming.org
ATHLETE PROGRAMMING (CAMPS)	Kristin Alfano – kalfano@usaswimming.org
ATHLETE PROTECTION TRAINING (technical difficulties during the course, still waiting for results)	Submit a Help Desk Ticket
BACKGROUND CHECKS (foreign coach, paid twice, still waiting for results, etc.)	Trish Hughes - backgroundcheck@usaswimming.org
CLUB EXCELLENCE PROGRAM	Team Services - teamservices@usaswimming.org
CLUB INSURANCE CERTIFICATE (COI)	Request a COI: Request COI Insurance questions: rolsen@usaswimming.org
NEW CLUB APPLICATION INFORMATION	Gracie Mensay – newclubs@usaswimming.org
CLUB PRE-EMPLOYMENT REQUIREMENTS	Liz Hahn – ehahn@usaswimming.org
CLUB LEADERSHIP AND BUSINESS MANAGEMENT SCHOOL (CLBMS)	Jay Chambers- jchambers@usaswimming.org
COACHING PROGRAMMING (CLINICS, WORKSHOPS)	Kristin Alfano – kalfano@usaswimming.org
COACH SAFETY REQUIREMENTS - APPROVED COURSE LIST (CPR / STSC Online & In-water)	USA Swimming: Coach Membership CPR/Safety Training Info Denise Thomas – denise.thomas@usaswimming.org
COACHES CLINICS	Kristin Alfano – kalfano@usaswimming.org
CODE OF CONDUCT VIOLATION REPORTING	Liz Hahn – ehahn@usaswimming.org Michelle Steinfeld – msteinfeld@usaswimming.org
COLLEGE TEAMS/ELIGIBILITY	Coach/athlete/parent must contact the institution's NCAA Compliance Office.
COMPETITION CATEGORY CHANGE	Request a Competition Category Change Leland Brown- lbrown@usaswimming.org
DISCRIMINATION COMPLIANTS	Safe Sport: safesport@usaswimming.org
FACILITIES (building new pool, air quality, etc.)	Joel Shinofield- jshinofield@usaswimming.org Sue Nelson- snelson@totalaquaticprogramming.llc
FINANCIAL ADVISING FOR COACHES AND NATIONAL TEAM ATHLETES	Tami Bock – tbock@usaswimming.org
GENDER DIVERSE MINORS	inclusion@usaswimming.org Leland Brown- lbrown@usaswimming.org Hilary Perez- hperez@usaswimming.org
JOB BOARD	USA Swimming - Post a Job
IMX/IMR ISSUES	Swims Support – swimssupport@usaswimming.org
INSURANCE/RISK MANAGEMENT	Rachel Olson – rolson@usaswimming.org
HOUSE OF DELEGATES	Denise Thomas – denise.thomas@usaswimming.org
LEARN TO SWIM	Hilary Perez- hperez@usaswimming.org

LSC PERFORMANCE SERVICES / LSC TEAM SERVICES	<p><u>LSC Performance Services</u></p> <p>Eastern / Southern Zone: Senior Advisor Eric Stimson- estimson@usaswimming.org</p> <p>Western / Central Zone: Senior Advisor Jane Grosser – jane.grosser@usaswimming.org</p> <p>Coordinator: Gracie Mensay – gmensay@usaswimming.org</p> <p><u>LSC Team Services</u></p> <p>Lead Senior Advisor: Beth Winkowski – bwinkowski@usaswimming.org (Maryland/ Middle Atlantic/ New Jersey/ Potomac Valley, Allegheny Mountain)</p> <p>Mark Hesse: mhesse@usaswimming.org (Alaska/ Illinois/ Iowa/ Michigan/ Midwestern/ Minnesota/ Missouri Valley/ North Dakota/ Ozark/ South Dakota/ Wisconsin)</p> <p>Nate Chessey: nchessey@usaswimming.org (Adirondack/ Arizona/ Colorado/ Connecticut/ Lake Erie/ Metro/ New England Niagara/ Ohio/ Snake River/ Utah/ Wyoming)</p> <p>Dana Skelton: dskelton@usaswimming.org (Border/ Florida/ Gulf/ Louisiana/ New Mexico/ North Texas/ Oklahoma/ South Texas/ West Texas)</p> <p>Terry Jones: tjones@usaswimming.org (Arkansas/ Florida Gold Coast/ Georgia/ Kentucky/ Mississippi/ North Carolina/ South Carolina/ Southeastern/ Virginia/ West Virginia)</p> <p>Mike Novell: mnovell@usaswimming.org (Central California/ Hawaii/ Inland Empire/ Montana/ Oregon/ Pacific/ Pacific Northwest/ San Diego Imperial/ Sierra Nevada/ Southern California)</p> <p>Jay Chambers: jchambers@usaswimming.org (Indian/ Maine/ Institutional Teams (ex. Boys & Girls Club/ JCC/ Lifetime/ YMCA))</p>
OFFICIALS TRACKING SYSTEM	Trey Freeman- tfreeman@usaswimming.org Marianne Walling- 87nocando@gmail.com
ONLINE MEET ENTRY (OME)	Katie Trace – ktrace@usaswimming.org
OPEN WATER COMPETITIONS	Bryce Elser- belser@usaswimming.org
OUTSTANDING SERVICE AWARD	Team Services – teamservices@usaswimming.org
PARENT EDUCATION SERVICES	Dana Skelton – dskelton@usaswimming.org
REPORT OF OCCURRENCE FORMS	Can be completed at www.usaswimming.org/ROO
REPORT OF OCCURRENCE QUESTIONS	Rachel Olson – rolson@usaswimming.org
RULES INTERPRETATIONS	Taylor Rogers – usasrulesandregs@gmail.com
SAFE SPORT CLUB RECOGNITION PROGRAM	ssrp@usaswimming.org
SCHOLASTIC ALL-AMERICAN	Eric Stimson – estimson@usaswimming.org
SUIT EXEMPTION	inclusion@usaswimming.org Leland Brown- lbrown@usaswimming.org

	Hilary Perez- hperez@usaswimming.org
SWIM-A-THON	Kelcie O'Donnell – ko'donnell@usaswimming.org
SWIMPOSIUM	Jane Grosser – jane.grosser@usaswimming.org
SWIMS – LSC access	Eric Stimson – estimson@usaswimming.org Denise Thomas – denise.thomas@usaswimming.org
SWIMS – forgot password; locked out	Submit a Help Desk Ticket
TIMES	Eric Stimson – estimson@usaswimming.org
USA SWIMMING FOUNDATION	Jill Johnson – jjohnson@usaswimming.org
WEBMASTER (USA Swimming website)	webmaster@usaswimming.org